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## ARCHITECTURE OF INFORMATION MODEL FOR REENGINEERING OF TECHNOLOGICAL PROCESSES FOR SMALL ENTERPRISES

**Abstract:** *Constant enlargement of market demands from aspect of assortment and quality of products, lowering of costs and delivery time are main characteristics of modern business. Answer to the following question: "How the small enterprise to answer to these demands?" has been searched in reengineering and application of information technologies. In this manner, "soft" engineering was originally defined and software solution was applied, such as CASE tool that for designers of technological process enables development and reengineering of technological processes. Architecture of software solution for model of reengineering of technological process for small enterprises is given in this paper.*

**Key words:** *reengineering, technological processes, information model, data bases*

### 1. INTRODUCTION

Software solution model of technological re-engineering processes, as a CA system meets the following basic principles as follows:

*The system should assist - helps the designer, not to replace him.* The decision of the designer, his intuitivity and creativity are still weak side of a computer.

*The system should allow for appropriate collaboration and distribution.* Designing as complex process, today includes many elements that cooperate in different geographic locations and use information resources that are also located differently.

*The system should be an open architecture type.* Components of the system should be changed over time, through the different modification, replacement, expansion and deletion, depending on the needs and new scientific achievements.

*The system must be a tool, not a solution.* The system must be developed as a set of tools, not as a facilitator that could prejudice the decision on the problem.

*The system must have a high degree of internal presentation.* With a high degree of internal presentation of object from the real world that defines the real problem, the system forms the basis for interaction between users and systems and also a certain level of intelligence that can be implemented in its components.

*The system should have implemented knowledge.* Knowledge can be described as the experience derived from previous events or phenomena. Mentioned experience can be given in the form of rules, detailed analysis, standards and ordinary description of objects and systems that can serve as a prototype.

*The system must have the appropriate user interface.* A high degree of interaction between the designer and the various components of a CA system is of great importance.

### 2. ARCHITECTURE OF SOFTWARE SOLUTION'S MODEL IN REENGINEERING TECHNOLOGICAL PROCESSES

The basic architecture of software solution's model in re-engineering technological processes, shown in Figure 1, is defined in relation to the functional requirements of the system, i.e. what the system should provide in terms of services to their customers. From the angle of system observing, software solution of re-engineering technological process should provide:

- the reduction of manual work in the technological design process that is a burden on the designers and engineers-technologists;
- improvement of existing technological processes through the use of available information on machinery, tools, accessories, workability, etc.;
- creation of technological processes of the same validity and quality; systematization and electronic documentation of technological methods, ensuring transfer of knowledge and experience of experienced designers-engineers;
- reduction of time and lower cost design.

System requirements are implemented through functional requirements, which should enable the availability of data / information: technological databases related to cutting and measuring tools, machine tools, accessories, SHP, modes of processing, materials and norms for support, and additional preliminary-final time, the target model of processing object and technological model, creating and defining the technological process and its rational variant, the parameters for the valuable analysis of development time, productivity and cost of processing variations technological process variations, as well as output documents such as operating list / map, the order of operations list, i.e. technological development list, documents that allow Pareto Analysis of time or the technological process costs through operations.

Logical data modeling is an activity that opens the "black box" which was been unknown to future users of engineers, designers-technologists. Based on the

description of technological process as a real system, entities or objects of interest for the observation and their relationships are identified, and the first next level in information modeling, semantic data model that represents a very important framework for the logical design is defined. ER (Entity Relationship) model is the

one that carries the epithet of semantic model. Figure 2 shows the ER diagram of data model in re-engineering technological processes. The diagram entity attributes are omitted, due to visibility, and they are shown in logical database schema.

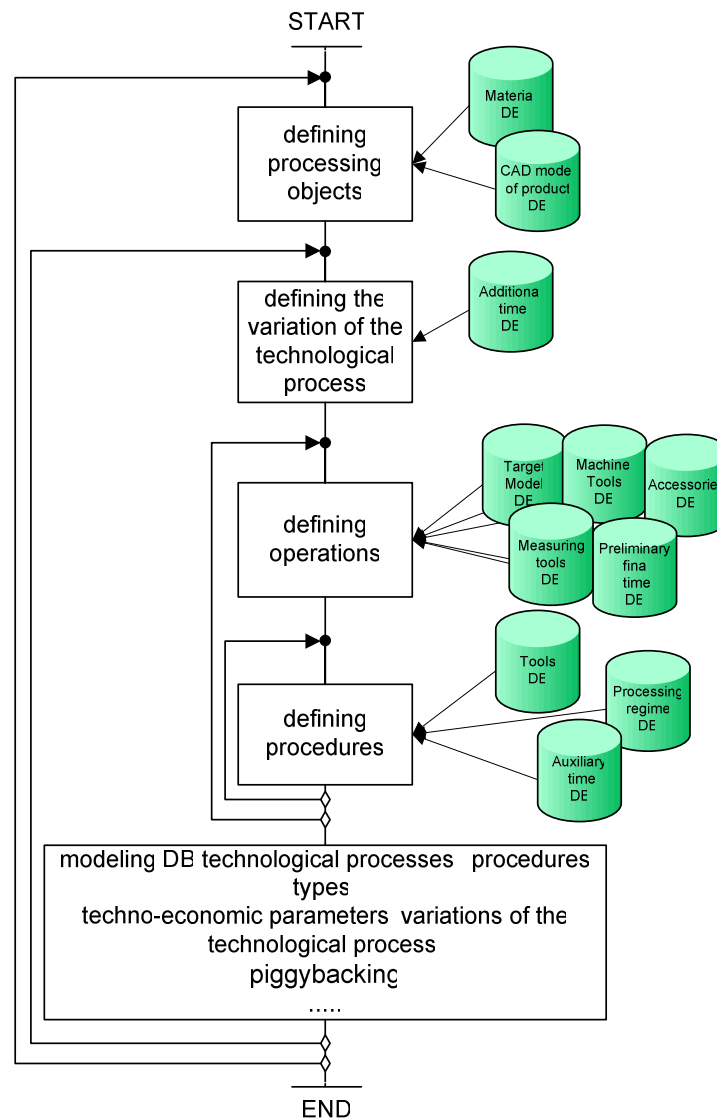


Figure 1. Basic architecture of software solution's model in re-engineering TP

The next level in information modeling is the translation of ER diagrams into logical data model. On the basis of ER diagrams, shown in Figure 2, a logical data model of re-engineering technological processes is defined, shown in Figure 3, which represents the conceptual database schema. This model is in the same time an analytical type because it provides information used for analysis. The fact is that using this model, the technological process can be observed from several aspects and dimensions, such as variety, time of production, productivity, costs of processing, make this model a multidimensional and database analytical.

The logical database model considers the following types of databases: **dimensional** (●) such as databases *Technological process and Operation*, and **fact databases**

(●●) - remaining databases.

Fact databases, shown in ● color, were created by translating multiple to multiple relations (n: m) from ER diagram. Analytical (dimensional) databases do not meet the requirement of data consistency. They were obtained with denormalization. Also, analytical processes of data observing can be many times faster. Specifically in this model, attributes that make it possible are as follows:

Specifically in this model, attributes that make it possible are: a variant of the technological process, the main processing time, support time, extra time, a preliminary final time, total processing time, the cost of tools, machinery costs, costs of SHP, a stationery costs, labor costs, productivity; all that by operation and by technological process.

Based on the conceptual scheme of the



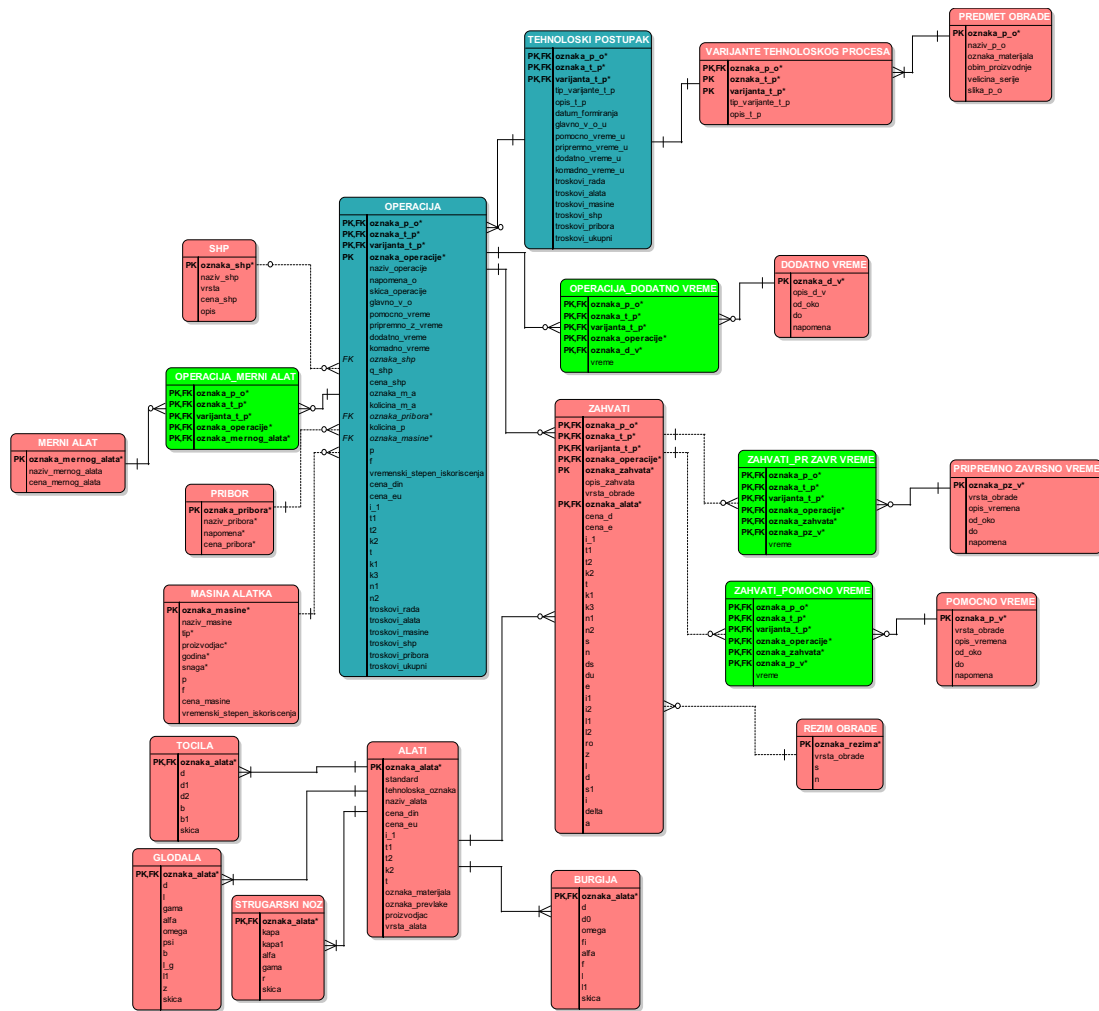


Figure 3 Logical (conceptual) database model in reengineering TP

Display of the architecture process focuses on the system implementation structure and takes into account requirements such as: performance, reliability, integrity, synchronization, system management. Display of user functions demonstrates and confirms the logical view, process and implementation reviews. User functions are implemented through the user interface. The user interface aims update and presentation of data from a previously defined databases and their transformation into information necessary to make timely and quality decisions.

### 3. CONCLUSION

Designed model provides opportunities for development and re-engineering. In order to implement re-engineering of a technological process, of course, it must be developed already. Thus developed technological process, with adding feature, is necessary to register in the database, which essentially is a physical job. However, if the thought process of designing and creating the technological process is joined to the adding function, then we can say that it is a technological process development. Reengineering allows changes to the level of improvement (defined as

"soft" re-engineering) to the level of radical changes (defined as "hard" re-engineering).

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